

User instructions



Apple Mail email setup

Open Mail.

Click File and from the dropdown menu select 'Add account'.

Account type.

Select 'POP' from the menu.

In 'Account Description' enter your name, or your business' name, i.e. John Smith, or Best Widgets.

In 'Full name' enter your full name or description of the business, i.e. John Smith, Sales Director or Information from Best Widgets

In 'Email address' enter the email address as supplied by Piccante Web Design or Chilli Web Hosting.

Normally this will be info@yourbusinessname.com or admin@yourbusinessname.com

Click 'continue'.

Incoming Mail Server.

In the 'incoming mail server' field enter mail.yourdomainname, i.e. mail.bestwidgets.com

In 'user name' enter your email address as supplied by Piccante Web Design or Chilli Web Hosting, normally info@yourdomainname.com or admin@yourdomainname.com

In 'password' enter the password as supplied by Piccante Web Design or Chilli Web Hosting.

Click 'continue'.

Outgoing Mail Server.

Outgoing mail server should be set as per the incoming server, for instance, mail.yourdomainname, i.e. mail.bestwidgets.com

Leave the 'Use authentication' option unchecked, or blank.

Click 'continue'.

Account summary.

Verify details are correct and click 'continue'.

You should now be able to login to your email using Mail.

If you encounter problems please contact support@chillwebhosting.com or info@piccantewebdesign.com